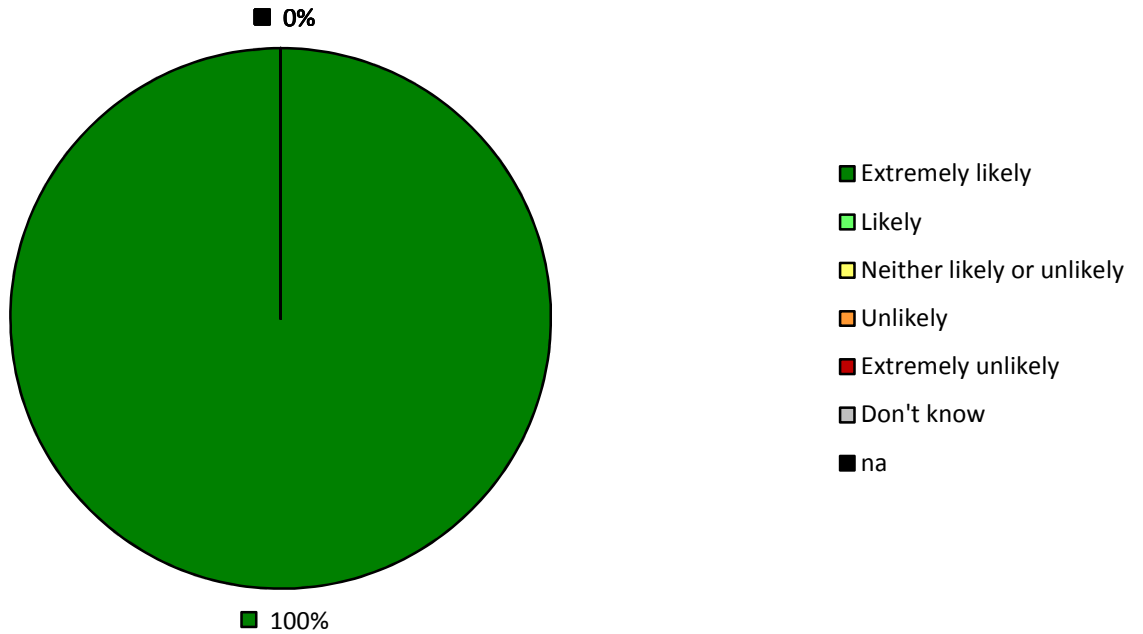


Friends and Family Test Results for Month -

5

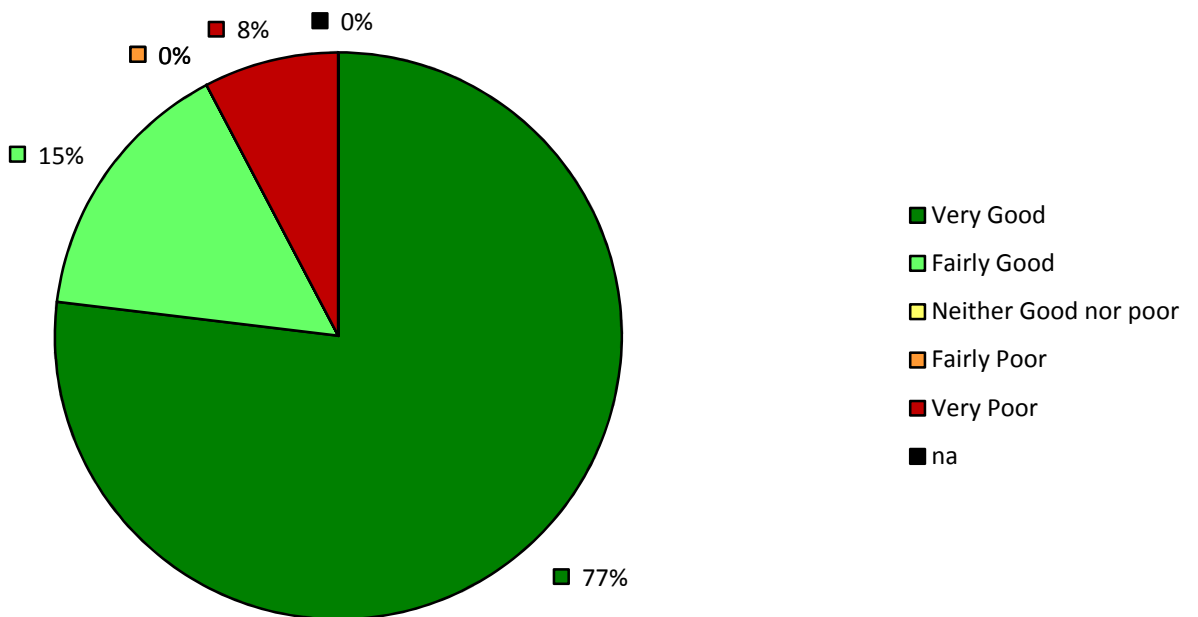
| | | | | | | | |
|--------------|------------------|--------|----------------------------|----------|--------------------|------------|----|
| Q1 | Extremely likely | Likely | Neither likely or unlikely | Unlikely | Extremely unlikely | Don't know | na |
| Count | 13 | 0 | 0 | 0 | 0 | 0 | 0 |

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



| | | | | | | |
|--------------|-----------|-------------|-----------------------|-------------|-----------|----|
| Q3 | Very Good | Fairly Good | Neither Good nor poor | Fairly Poor | Very Poor | na |
| Count | 10 | 2 | 0 | 0 | 1 | 0 |

Overall how would you describe your experience of making an appointment?



| | | |
|---------------|-------|-----|
| Source | Paper | Web |
| Count | 11 | 2 |