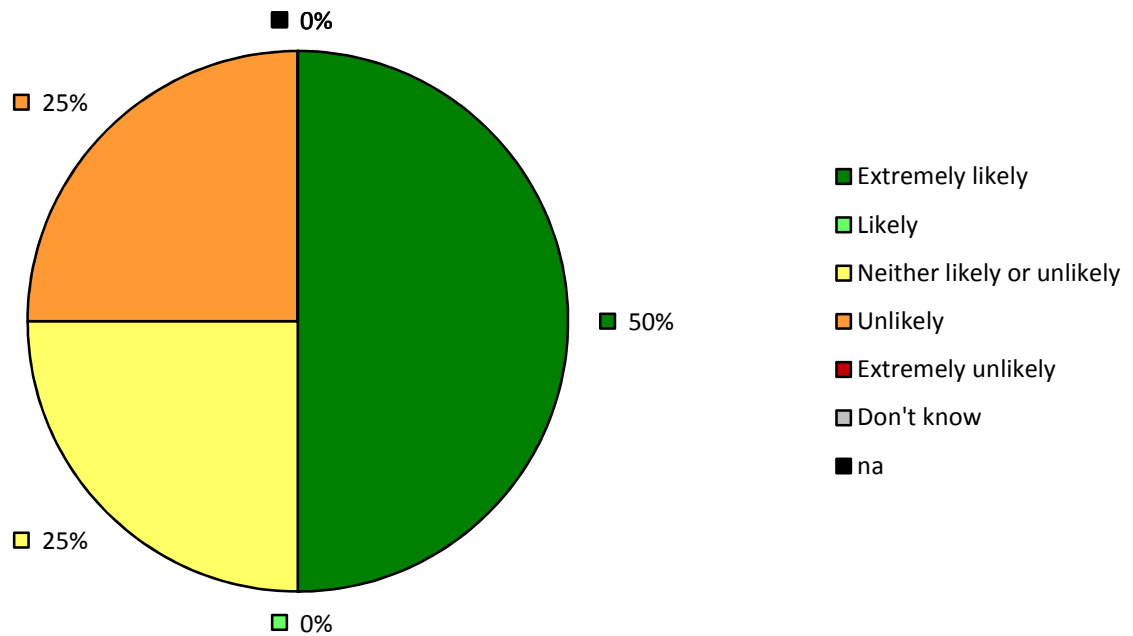


Friends and Family Test Results for Month -

2016 **4**

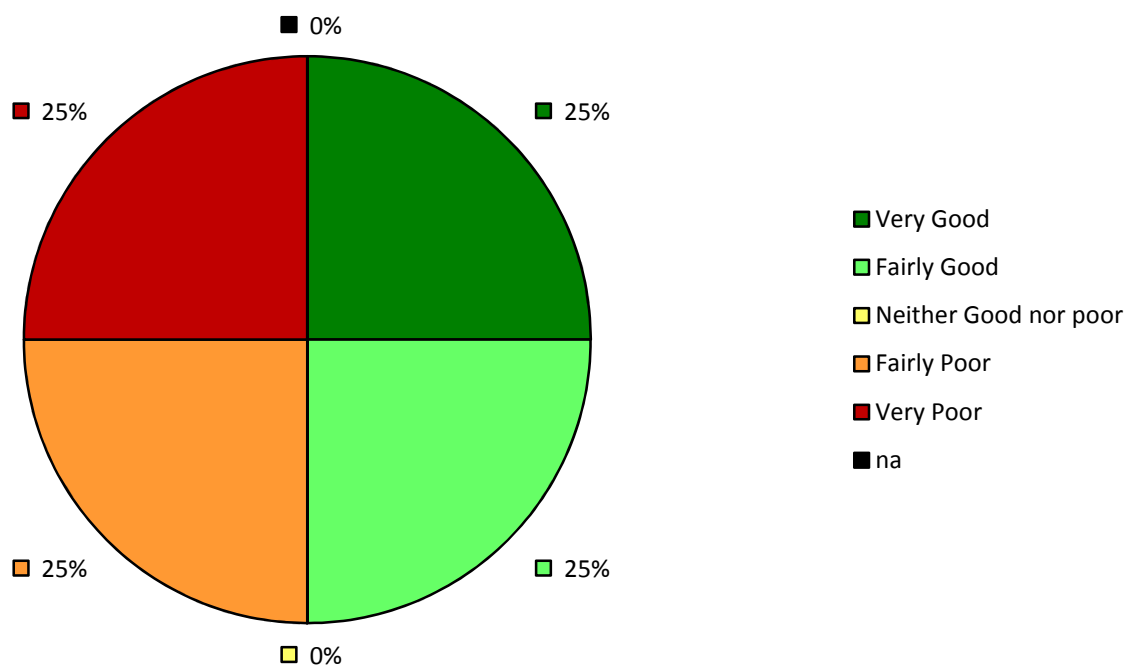
| Q1 | Extremely likely | Likely | Neither likely or unlikely | Unlikely | Extremely unlikely | Don't know | na |
|-------|------------------|--------|----------------------------|----------|--------------------|------------|----|
| Count | 2 | 0 | 1 | 1 | 0 | 0 | 0 |

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



| Q3 | Very Good | Fairly Good | Neither Good nor poor | Fairly Poor | Very Poor | na |
|-------|-----------|-------------|-----------------------|-------------|-----------|----|
| Count | 1 | 1 | 0 | 1 | 1 | 0 |

Overall how would you describe your experience of making an appointment?



| Source | Paper | Web |
|--------|-------|-----|
| Count | 4 | 0 |