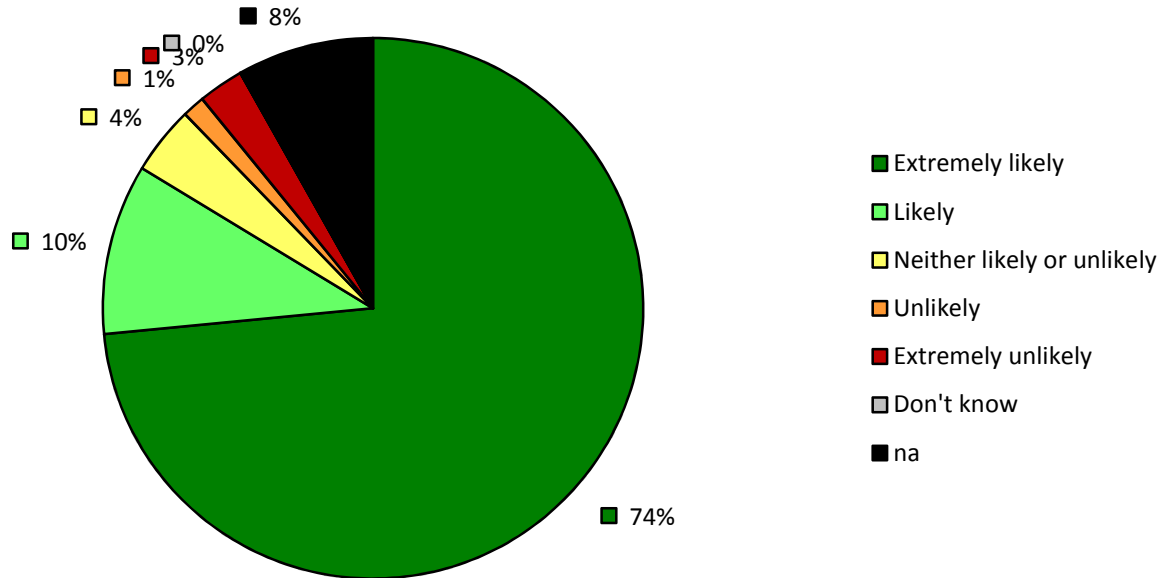


Friends and Family Test Results for Month -

2016 **10**

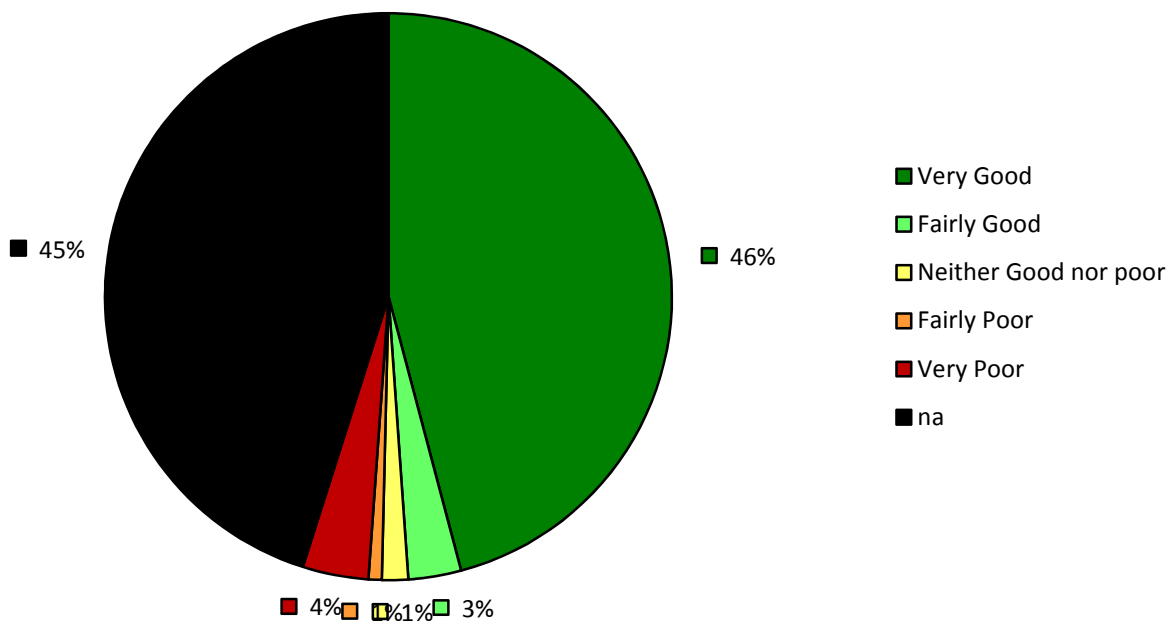
Q1	Extremely likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't know	na
Count	108	15	6	2	4	0	12

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



Q3	Very Good	Fairly Good	Neither Good nor	Fairly Poor	Very Poor	na
Count	61	4	2	1	5	60

Overall how would you describe your experience of making an appointment?



Source	Paper	Web	SMS
Count	10	0	137